

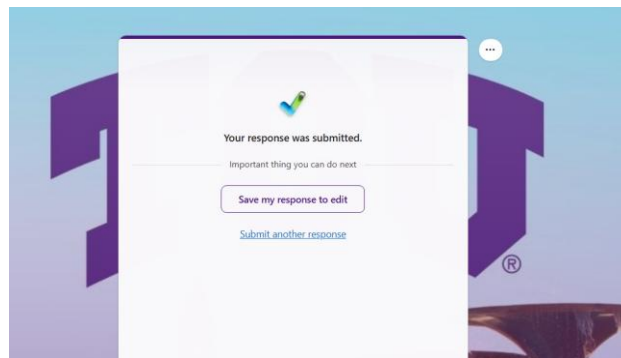


Frequently Asked Questions (FAQs)

Quick answers to some of the common supplier questions we get, about the Interested Vendor Listing form.

How can I confirm if my submission went through?

After you submit, you'll see a confirmation page with a checkmark and a message that states "Your response was submitted." This confirms your submission was received.



When will I hear back from TCU?

Thank you for your interest in working with TCU! Our team reviews all submissions, and we'll reach out via email if a need arises that matches the services or products you offer. Because needs vary and timelines aren't guaranteed, we're not able to provide a specific response window.

Do I need to submit a new response if my company information changes?

No new submission is needed if your company utilized the "Save my response to edit" option from your confirmation page. You may log back into your account and update your information at any time. If you did not save your response using that process, you may submit a new response instead.

Can I submit more than one commodity code?

Yes, you can enter a primary commodity code and one alternate code if a second one also applies to your business.



Does submitting this form register me as an approved TCU vendor?

No, submitting this form adds your company to TCU's list of potential vendors for consideration. It does not guarantee approval, a contract, or future business.

Who can I contact to provide additional information, demos, or samples?

We appreciate your willingness to share more about what you offer! To help our team manage a high volume of submissions efficiently, we ask that you hold off on reaching out with additional information, demos, or samples unless we contact you first. If your services or products are a fit for a current need, a member of our team will follow up directly to request more details. Thank you for understanding!

Does being contacted by TCU or invited to a solicitation guarantee my company will be selected?

No, being contacted by TCU or invited to participate in a solicitation opportunity does not guarantee that your services or products will ultimately be selected or contracted. All opportunities are subject to TCU's standard review and selection process.